



American Numismatic Association
 818 N. Cascade Avenue
 Colorado Springs, CO 80903
 E-mail: mediation@money.org
 Fax 719-634-4085

MEDIATION SERVICES COMPLAINT FORM

***Fee must accompany this form, see fee schedule below.**

COMPLAINANT (your name) _____ ANA No. _____

Address _____

City _____ State _____ Zip _____

Business telephone (_____) _____ Home telephone (_____) _____

Facsimile No. (_____) _____ E-mail _____

RESPONDENT (name of individual) _____ ANA No. _____

Company Name _____

Address _____

City _____ State _____ Zip _____

FEES

Numismatic transactions valued at:	Member Fees	Non- Member Fees
\$0 - \$1,000.00	\$75.00	\$150.00
\$1,000.01 - \$2,500.00	\$125.00	\$250.00
\$2,500.01 or greater	\$125.00 + 5% of the value of the transaction over \$2,500	\$250.00 + 10% of the value of the transaction over \$2,500
<i>For matters not involving a numismatic transaction or where no monetary value is involved, the minimum processing fee is \$200.00 for ANA Members and \$400.00 for Non-ANA Members</i>		

(see reverse)

Submit Application and Fee

**Fee must accompany this form*

American Numismatic Association
 818 N. Cascade Avenue
 Colorado Springs, CO 80903
 E-mail: mediation@money.org

SUMMARY OF COMPLAINT

PLEASE NOTE: IN THE EVENT YOUR COMPLAINT IS REFERRED TO FORMAL MEDIATION WE CANNOT VERBALLY DISCUSS ONGOING COMPLAINTS.
ALL COMMUNICATIONS IN REGARD TO MEDIATION MUST BE IN WRITING.

Product or service involved _____

Has the product been graded independently? _____ By whom? _____

Date purchased _____ Date received _____ Cost \$ _____

Was the product or service advertised ? _____ Where? _____

Did you complain to the company? _____ Person who responded _____

Have you contacted any other organization regarding this complaint? _____

Please list _____

Is there a pending lawsuit ? _____

Form of redress desired _____

Briefly state any additional facts concerning your complaint, including names, dates and places. (Attach additional pages if more space is required.) Also enclose copies (not originals) of any documents pertaining to the transaction, such as receipts, grading certificates, correspondence, contracts/ policies, and advertisements.

ALL INFORMATION PROVIDED WILL BE SENT TO THE RESPONDENT(S) INVOLVED.

I swear or affirm that the information provided in this Complaint is true and accurate.

Your signature _____ Date _____

SEAL

NOTARY

COMPLAINT FORMS MUST BE NOTARIZED AS REQUIRED BY ANA MEDIATION GUIDELINES.

Submit Application and Fee

**Fee must accompany this form*
American Numismatic Association
818 N. Cascade Avenue
Colorado Springs, CO 80903
E-mail: mediation@money.org

MEDIATION COMPLAINT FORM METHOD OF PAYMENT:

Cash Check Money Order

MasterCard Visa American Express

Credit Card Account No. (all digits)

Expiration Date

Submit Application and Fee

**Fee must accompany this form*

American Numismatic Association

818 N. Cascade Avenue

Colorado Springs, CO 80903

E-mail: mediation@money.org