

A M E R I C A N
NUMISMATIC
A S S O C I A T I O N
www.money.org

American Numismatic Association
818 N. Cascade Avenue
Colorado Springs, CO 80903
E-mail: mediation@money.org
Fax 719-634-4085

Mediation Services
Complaint Form

***Fee must accompany this form, see fee schedule below.**

Complainant (your name) _____ ANA No. _____

Company Name _____

Address _____

City _____ State _____ Zip _____

Business telephone (_____) _____ Home telephone (_____) _____

Cell telephone (_____) _____ E-mail _____

Respondent (name of individual) _____ ANA No. _____

Company Name _____

Address _____

City _____ State _____ Zip _____

Business telephone (_____) _____ Home telephone (_____) _____

Cell telephone (_____) _____ E-mail _____

Fees

Numismatic Transaction Value	Member Fees	Non-Member Fees
\$0 - \$1,000.00	\$150.00	\$250.00
\$1,000.01 - \$5,000.00	\$250.00	\$400.00
\$5,000.01+	\$350.00	\$500.00

For matters not involving a numismatic transaction or where no monetary value is involved, the minimum processing fee is \$300.00 for ANA Members and \$500.00 for Non-ANA Members

(See reverse)

Submit Application and Fee
***Fee must accompany this form**
American Numismatic Association
818 N. Cascade Avenue, Colorado Springs, CO 80903
E-mail: mediation@money.org

Summary of Complaint

Please note: In the event your complaint is referred to Formal Mediation, we cannot verbally discuss ongoing complaints. All communications in regard to mediation must be in writing.

Product or service involved _____

Date purchased _____ Date received _____ Cost \$ _____

Was the product or service advertised? _____ Where? _____

Did you complain to the company? _____ If so, to whom _____

Have you contacted any other organization regarding this complaint? If so, please list:

Is there a pending lawsuit? _____

Form of redress desired _____

Briefly state any additional facts concerning your complaint, including names, dates and places. *(Attach additional pages if more space is required.)* Also enclose copies (not originals) of any documents pertaining to the transaction, such as receipts, grading certificates, correspondence, contracts/ policies, and advertisements.

All information provided will be sent to the respondent(s) involved.

I swear or affirm that the information provided in this Complaint is true and accurate.

Your signature _____ Date _____

SEAL

NOTARY

Complaint forms must be notarized as required by ANA Mediation Guidelines.



Mediation Complaint Form Method of Payment:

Cash Check Money Order

MasterCard Visa American Express

Credit Card Account No. (All digits)

Expiration Date