

American Numismatic Association  
818 N. Cascade Avenue  
Colorado Springs, CO 80903  
E-mail: [mediation@money.org](mailto:mediation@money.org)  
Fax 719-634-4085

## MEDIATION SERVICES COMPLAINT FORM

**\*Fee must accompany this form, see fee schedule below.**

COMPLAINANT (your name) \_\_\_\_\_ ANA No. \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Business telephone (\_\_\_\_\_) \_\_\_\_\_ Home telephone (\_\_\_\_\_) \_\_\_\_\_

Facsimile No. (\_\_\_\_\_) \_\_\_\_\_ E-mail \_\_\_\_\_

RESPONDENT (name of individual) \_\_\_\_\_ ANA No. \_\_\_\_\_

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### FEES

<u>Numismatic transactions valued at:</u>	<u>Member Fees</u>	<u>Non- Member Fees</u>
\$0 - \$1,000.00	\$100.00	\$200.00
\$1,000.01 - \$2,500.00	\$150.00	\$300.00

(see reverse)

### Submit Application and Fee

***\*Fee must accompany this form***

American Numismatic Association  
818 N. Cascade Avenue  
Colorado Springs, CO 80903  
E-mail: [mediation@money.org](mailto:mediation@money.org)

# SUMMARY OF COMPLAINT

PLEASE NOTE: IN THE EVENT YOUR COMPLAINT IS REFERRED TO FORMAL MEDIATION WE CANNOT VERBALLY DISCUSS ONGOING COMPLAINTS.  
ALL COMMUNICATIONS IN REGARD TO MEDIATION MUST BE IN WRITING.

Product or service involved \_\_\_\_\_

Has the product been graded independently? \_\_\_\_\_ By whom? \_\_\_\_\_

Date purchased \_\_\_\_\_ Date received \_\_\_\_\_ Cost \$ \_\_\_\_\_

Was the product or service advertised ? \_\_\_\_\_ Where? \_\_\_\_\_

Did you complain to the company? \_\_\_\_\_ Person who responded \_\_\_\_\_

Have you contacted any other organization regarding this complaint? \_\_\_\_\_

Please list \_\_\_\_\_

Is there a pending lawsuit ? \_\_\_\_\_

Form of redress desired \_\_\_\_\_

Briefly state any additional facts concerning your complaint, including names, dates and places. (Attach additional pages if more space is required.) Also enclose copies (not originals) of any documents pertaining to the transaction, such as receipts, grading certificates, correspondence, contracts/ policies, and advertisements.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ALL INFORMATION PROVIDED WILL BE SENT TO THE RESPONDENT(S) INVOLVED.

*I swear or affirm that the information provided in this Complaint is true and accurate.*

Your signature \_\_\_\_\_ Date \_\_\_\_\_

SEAL

\_\_\_\_\_  
NOTARY

COMPLAINT FORMS MUST BE NOTARIZED AS REQUIRED BY ANA MEDIATION GUIDELINES.

Submit Application and Fee

*\*Fee must accompany this form*

American Numismatic Association

818 N. Cascade Avenue

Colorado Springs, CO 80903

E-mail: [mediation@money.org](mailto:mediation@money.org)

**MEDIATION COMPLAINT FORM METHOD OF PAYMENT:**

☐ Cash ☐ Check ☐ Money Order

☐ MasterCard ☐ Visa ☐ American Express

---

**Credit Card Account No. (all digits)**

---

**Expiration Date**

**Submit Application and Fee**

***\*Fee must accompany this form***

American Numismatic Association

818 N. Cascade Avenue

Colorado Springs, CO 80903

E-mail: [mediation@money.org](mailto:mediation@money.org)